



What's new

- Beginning November 16, 2021 our Online Banking Alerts will be upgrading to a more powerful system called Notifi Alerts
- Delivering alerts, notifications and events to any device or system.
- Choose from dozens of alerts types, balances, check activity, deposits, loan payments and more!
- Real time alerts delivered through out the day or night – when subscribed events occur.
- Choose how and when information is delivered.
- All Notifi users automatically receive security alerts – like when a password changes or your account is locked.

Important Notice

- Any account alerts set up in Online Banking before November 16, 2021 will not transfer to our new alert system and will not be sent after November 19, 2021.
- It's important to log on to set up your new Notifi Alerts on or after Tuesday, November 16, 2021.

Setting Up Notifi Alerts for the First Time

1. Log on to Online Banking from the UNION Savings BANK homepage.
2. Click on Alerts at the top right of the page
3. Click Enroll and accept the Terms & Conditions
4. Go to Contact Options to set up your email address and cell phone for text messages
5. Then go to Alert Options and choose the alert type you want

Available Alerts

BALANCE - Low balance alerts can help you avoid overdrafts or maintain balances to qualify for rewards. High balance alerts can help you identify when you might want to transfer or invest money.

- Account balance below a threshold
- Account balance above a threshold
- **Scheduled balance** – receive a balance at a designated time each day.

TRANSACTION - Get alerts when deposits, checks, or withdrawals post to your account.

- Transaction over threshold amount
- **Transaction equal to threshold amount** – great option for loan payments.
- ACH Withdrawal (debit) over threshold amount
- Check number XXXX cleared
- Credit transaction was posted
- Debit transaction was posted
- Interest was paid to an account
- Withdrawal over threshold amount occurred
- **ACH Deposit (credit) transaction** - for direct deposits like payroll
- Any Check number cleared my account
- Recent transactions
- Transaction below threshold amount



TRANSFERS - Get alerts when large incoming or outgoing transfers post to your account.

- Outgoing Scheduled/Automatic Transfer over threshold amount
- Incoming Scheduled/Automatic Transfer over threshold amount

ATM/DEBIT CARD - Get alerts when Debit card transactions and changes occur.

- Card transaction over threshold amount

OTHER - Get alerts when something unexpected happens.

- Debit Card Pre-Authorization hold added
- Charge back occurred
- Fee was charged to an account
- Debit Card Pre-Authorization hold added above threshold

Select the Delivery Channel

- **Text** - Receive Notifi Alerts through text messages* on your smartphone or wearable devices.
- **Email** - Receive email messages about your account activity.
- **Mobile Banking App** - Receive push notifications from your smartphone. Activate these alerts from our Mobile Banking app.
- **Online Banking Message Center** - View your Secure Inbox notifications every time you log on to Online Banking.

*Text message and data rates may apply from your service provider.

Alerts from Mobile Banking

- Choose to receive real-time push notifications to a smartphone.
- Activate these alerts right from our Mobile Banking app after enrolling first in Online Banking.
- View history of push notifications.

Frequently Asked Questions

Do I have to be enrolled for Online Banking to receive Notifi Alerts?

Yes. You can set up email, SMS text or Secure Inbox alerts from Online Banking. Or you can choose to receive push notification alerts, which are set up from our Mobile Banking app.

Is there a fee to receive alerts?

No. This is a free service. However, note that text message and data fees may be charged by your service provider to receive text alerts.

How do I sign up to receive Notifi Alerts?

Simple. After November 16, 2021, log on to Online Banking and select Enroll. After adding your email addresses/mobile phone numbers, you can choose the alerts you wish to receive from the Alert Options tab.

Can I send alerts to more than one person?

Yes. When setting up alerts, in the Contact Options tab there is a link to add additional email addresses and text numbers.

How do I activate an email address or phone number to receive alerts?

When setting up alerts from the Contact Options tab, click "send Activation Code". Type the code you receive into the activation box.



Can I choose not to receive alerts in middle of the night?

Yes. Notifi Alerts has a “do not disturb” option. When “do not disturb” is activated for a set time period, alerts will be held until the “do not disturb” time period is de-activated or expires.

Can I review past alerts?

If you are subscribed to Secure Inbox messages, then you will be able to view past alerts. Log on to Online Banking and go to the Sent Alerts screen.

- It displays a list of your Secure Inbox alerts with the details.
- You can mark as read or delete past alerts from here.
- You can also view past push alerts from our Mobile Banking app.

How do I delete or modify alerts?

From the Alert screen, click the Overview tab to view all of your alerts. Click to Edit or Delete any existing alert.

Can I set up alerts from the mobile banking app?

Yes. To set up push notifications through our Mobile Banking app, log on, select More from the main menu, then Alerts. Turn on Push Notifications. Once turned on, you can set up account alerts, security alerts, and view your recent history of push alerts sent.